

Bradfield Fellowship Village Tennis Club

Code of Conduct

We depend on each other to make the club a good place to be, and to be good neighbours to the people in Bradfield. The point of this code is to ensure

- that individual members, other players, and visitors are treated fairly and with respect, and that
- we are (and are *known as* in the tennis and local community) a friendly, fair and hospitable club

What follows sets out the Club's expectations of members and visitors ...

STANDARDS OF BEHAVIOUR

In general, we expect people to have concern for the welfare and enjoyment of others, by

Showing respect and being courteous to your partner, your opponents and others on or around the courts (irrespective of their experience of the game and their level of play)

Keeping it clean. That includes

- the courts and the clubhouse – don't leave litter, washing up etc
- your language – no swearing (even at yourself) and no loud disputes on court
- your play – be fair and honest in matches, and positive towards your partner and opponents.

Specific Standards

Communications: It is unacceptable

- to be abusive, intimidate or show aggression towards another member or player, or other users of the field, on or off court, in writing or on social media
- to make or receive Mobile phone calls on court: leave the court to make or receive a call.

Line calls: You should not call into doubt the integrity of another member or player by repeatedly querying line calls

- Only call the lines on your side of the net;
- Call clearly on the basis of what you honestly believe to be correct;
- If you are not certain, or did not see the ball clearly, the ball was good and the doubt must be given in favour of the opponent;
- If occasionally you have serious doubt over a line call, ask your opponents politely if they are certain as to the accuracy of their call, and if they are, move on and play the next point;

- If there is doubt over a line call, consider offering to replay the point.

Parking

We use the parking spaces with the consent of the village hall. Their dedicated spaces are marked. Please respect this, and park considerately.

Clothing and footwear

- Players should wear recognised tennis clothing of any colour together with tennis footwear, which should have appropriate grip and have non-marking soles.

Safety: You should minimise risks on court by

- Not playing in a way that might endanger others
- Keeping the court clear of bottles, cups, litter, stray balls
- No racket throwing

COMPLAINTS AND SANCTIONS

- If any member(s) believes that they have experienced either a breach of the code of conduct, they should contact a Club committee member;
- A Sub-Group of the Main Committee will then arrange a meeting with that member(s) to discuss the issue. The Sub-Group may also arrange a meeting with the person or people who are the subject of the complaint;
- In considering the complaint, the Main Committee will take into account any background information they consider relevant including as to the personal circumstances of the person who is the subject of the complaint, together with any external advice or guidance available to them which may be appropriate;
- After the Main Committee has deliberated and decided on a course of action with regards to the complaint the Sub-Group will arrange a feedback meeting with the member(s) concerned;
- In the event of any complaint being upheld, the Committee may impose any one or more of the following sanctions on a member found to be in breach of this code of conduct
 1. a warning as to future conduct;
 2. disqualification from any event or tournament in which the breach has taken place;
 3. suspension of a member from membership;
 4. exclusion of a non-member from the club's premises;
 5. Expulsion of a member from the club.